Total Satisfaction Guarantee

★ = _____ / _____

make/model ***supplier*** ***Date***

If you are not totally satisfied with any ★ equipment acquired by you from ★ (including Sales Agents and participating Dealers and Retailers), ★ will, ***AT YOUR REQUEST***, replace it without charge with an identical model or, at the option of ★, with a machine with comparable features and capabilities. This guarantee will be effective for 3 years following initial equipment delivery, unless the equipment is financed by ★ for more than 3 years, in which event it will be effective during the entire term of ★ financing (except for certain home-office and previously-installed models which receive coverage for one year). This guarantee applies only to equipment which has been continuously maintained by or its authorized representatives under a ★ express warranty or ★ maintenance agreement.

_____ _____

Sales Rep ***Management Official***